

Qwest Claims provides a comprehensive claims service offering an effective and flexible approach to the handling all types of marine, energy and transportation claims.

Services offered can range from one-off assignments to deal with a particular issue to a full-time retainer providing insurance and claims management for an operator who does not have access to these services in-house or wants to outsource.

Qwest Claims provides first class advice and claims handling from industry experts without the fixed cost overheads.

Key features

- High quality advice from the right industry professional – lawyer, claims handler, master mariner – who understands your problem.
- Available around the clock from our global network.
- Service provided on a permanent basis or as and when needed.
- Value for money with annual arrangements, fixed fees, hourly rates, no cure no pay or any combination of these to fit your requirements and all agreed in advance.



Who is it for?

- Shipowners and operators
- Time and voyage charterers
- Traders
- Shipmanagers
- Freight forwarders
- Insurers – Liability, Hull, Energy, P+I
- Brokers
- Banks
- Salvors
- Governments and local authorities.

What kind of claim?

- Investigation and advice
- Recovery or defence
- Low value or below deductible
- Run off
- Outsourcing
- Correspondent and claims settling agency
- Liner Service Scheme – high volume, low value
- QStaff – expert personnel for long- or short-term assignments.

